

TOWN COUNCIL WORKSESSION
Tuesday, April 23, 2019
Clifton Forge Council Chambers, Town Hall
547 Main Street

Mayor Jeff Irvine called the meeting to order at 7:00 PM.

Present: Jeff Irvine, Robert Umstead, David Oeltjen, Pamela Marshall, and Ronald Goings

Also present: Darlene Burcham, Town Manager, LeeAnna Tyler, Finance Director, and David Davis, Town Attorney

Council met to discuss section 86-9 of the town code and the circumstances leading to the high water bill by a resident on Madison Avenue. LeeAnna Tyler explained the process, the several visits by Public Works to the residence encouraging them to cut off the water due to the leak, and the policy reflected in the code that does not allow water service to be reinstated until the total outstanding amount is paid. The policy does allow for a once per year leak adjustment, which was given.

Staff was questioned why we did not turn off the water earlier, to which the response was that they did not have the authority to do so under the code. The Town Attorney agreed. The Council then discussed possible changes in the code to avoid a future situation of this magnitude with the Mayor suggesting an amount after which the staff could turn off the water. There was not agreement to change the policy with Vice Mayor Marshall indicating she did not agree and felt exceptions should be made.

On a motion by Councilman Oeltjen, seconded by Vice Mayor Marshall, the meeting adjourned at 8:10 PM.